Autumn 2018

Reduction in Library fines



s from 1st October we have made significant reductions to library fines on print books.

Full details of all library fines can be found at https://tinyurl.com/LibFines

Furthermore, in fairness to continuing students, a fine amnesty ran from 1st to 14th of October, with all fines waived on items already returned, or returned within this two week period.

QMUL Archives awarded accreditation

the Archives Service at QMUL has been awarded Archives Accreditation by the UK Archive Service Accreditation Committee. This is the UK quality standard which recognises good performance in all areas of archive service delivery and demonstrates that QMUL Archives has met clearly defined national standards relating to management and resourcing, the care of its unique collections and what the service offers to its entire range of users.

The Panel "... commended the archive service, which was impressively aware of its strengths, weaknesses and areas of future need ..."

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Library tours for QMUL staff and researchers

ew QMUL staff and researchers, or existing staff wanting to find out more about the Library, are invited to take part in a library tour. These provide an opportunity to see the range of learning

environments in the Library and meet some of the library staff who provide key services.

We offer monthly tours in both Mile End Library (second Wednesday of each month) and Whitechapel Library (third Wednesday of each month) from 12-1pm.

For further information about the tours and details of how to book contact library@qmul.ac.uk

Vacation weekend opening pilot

ate students, academics, university staff and other users, Mile End Library opened for an additional seven weekends during the summer vacation period; five weekends in June and July, and a further two in early September. This complemented the study areas provided in the Graduate Centre, Hive West and Canalside, as well as giving users access to books and DVDs, and staff assistance with information resources, library accounts or other library enquiries.

Essential deep cleaning and maintenance work took place in all of our libraries during the remaining closed weekends.

We would value any feedback on this pilot. If you have any comments please email library@gmul.ac.uk.

Study Spaces Branding project

ibrary Services is a key stakeholder in a project with colleagues in QMUL Capital Development and Projects to ensure students are able to make the best use of study space across the University. Coloured banners have been appearing in the Library and across campus to help students to find appropriate places in which to study.

Green - social study

Orange - group study

Red - individual study



The initiative aims to deliver study environments to reflect the needs of our users and support their learning experiences effectively.





Resources news

The Library has recently set up access to two new resources:

- Mass Observation Online is a large collection of material about everyday life in Britain and a unique resource for the study of British social and political history.
- British Standards Online (BSOL) is an online standards database that allows users to access over 55,000 British Standards instantly and a crucial resource for Civil Engineering and related fields.

These resources can be accessed through the Library's E-Journals & Databases list

We will soon also be subscribing to:



- The full Nature Reviews Journals package, consisting of eighteen titles. This adds nine titles to the Library collections
- A personalised JoVE (Journal of Visual Experiments) package, tailored on the recommendations received by the Library and including modules on Bioengineering, Biology, Immunology & Infection. Medicine and Neuroscience.

he Library Teaching and Learning Support Team was selected as QMUL's nomination for the Higher Education Academy's Collaborative Award for Teaching Excellence 2018. Whilst the team did not

CATE nomination

progress to the finalists' stage, the experience of nomination and application provided an excellent

opportunity to raise awareness of the team's work and successes, and that of Library Services, within QMUL and externally.

Forgotten your student ID card?

Don't worry! Students can now have five day passes per academic year.

Whilst we support QMUL policy on carrying ID, we want to assist people who reach the library and find they've forgotten.

Please note that five day passes is the absolute maximum (excluding any issued during Welcome Week).







Festival of Communities

Library Services

ing you develop you

Supporting teaching and learning at QMUI

n May several teams from the Library took part in QMUL's Festival of Communities,. The Teaching and Learning Support Team ran an activity called "Spot the Fake". This was a short, fun, interactive session in which participants were shown two websites about seemingly bizarre animals and asked to identify which was real and

which was fake. It was aimed at providing some practical

V∆y Queen Man

experience of evaluatonline ing

information sources.

A total of 117 attendees visited the stand, fully engaged with the activity and received

stickers on completion. Most were supervised children, aged between 6-16 years. Parents also provided support and engaged with the activity. The team really enjoyed the opportunity to interact with a very different introduce audience and

them to information literacy skills.

The feedback received was very positive and included some lovely artwork of burrowing owls and tree octopuses from the young participants.

The Archives team had a display of images and fun facts from Queen Mary's history. They also provided children's activities including colour-in posters from the archive, a quiz, and jigsaws featuring images from the collections.

Good to know how to spot legitimate websites as a tutor! Thank you for explaining it in an easy and fun way!

I think it is a good activity because these skills are important in real life

I found this very interest-

ing because this teaches you about how to find out whether the website you are looking at is real or fake. It will help me in the future for school projects, so I found it very fun and interesting



Queen Mary fun facts

- The People's Palace opened in 1887 and contained a library, gymnasium, indoor Winter Garden and swimming baths
- Courses on offer in the 1900s included cabinet making, plumbing, house decoration and elocution
- George VI's first public engagement as King \odot was opening the new People's Palace in 1937
- \odot Queen Mary got its first computer in 1968 - it was so big it had to be lifted in by a crane





Laptop loans have arrived

MUL students can now borrow DELL laptops from the selfservice machines located on the ground floor at both Mile End and Whitechapel Library. We offer 48 laptops for loan at Mile End Library and 24 at Whitechapel Library.

Laptops can be borrowed with a student ID card and library PIN for up to eight hours or until the closing of the relevant library, whichever is sooner. Printing from loaned laptops is available through the wireless printing service at https://tinyurl.com/ **QMUL**printing

Laptops cannot be renewed remotely and have to be taken back to the library where another fully charged laptop can be borrowed. They must be returned to the library from which they were borrowed.

Please note any files saved to the laptop will be wiped when the laptop is returned.

For more details see https://tinyurl.com/QMULlaptops

Did you know ???

The libraries have now gone cashless, with all payments being managed online.

Fines and print credit can be paid using the QMUL iPay service online or via the QMUL app.

Payments for other Library services can be made using the QMUL E-shop at https:// tinyurl.com/QMULeshop









Erasmus+ Staff Training weeks

everal staff from Library Services provided three wellreceived workshops for librarians from a variety of countries as part of the QMUL Erasmus+ Staff Training week in mid-June.

In addition to this three Library Services staff had the

opportunity to attend Erasmus+ staff training weeks abroad, enabling them to network and share information with participants from a wide range of European Higher Education

institutions on topics including resources, open access, archives, and user experience. Una Byrne, from the Public Services team, and Alice Di Mattia, from the Resources and Collections team, joined 50 other library professionals at a training week at the Aristotle University of Thessaloniki. Tiziana Valente, from Public Services, spent a week at the La Sapienza University of Rome.



experience has been beneficial as it has given me the opportunity to better understand the different ways of working of other university libraries

he new exhibition "Picturing the Past" explores QMUL's archive collections through photographs,

New from the Archives

cartoons and illustrations from the full array of our archival collections, including a sample of material from our rare book collections. Highlights of the exhibition include photographs from the history of Queen Mary and Westfield Colleges, such as students meeting Queen Mary of Teck, staff and student protests in







the 1970s and 1980s, and Westfield College Student Union adopting its mascot, Honeysuckle the penguin, at London Zoo in 1995. Visit the exhibition on the second floor of Mile End Library, outside the Archives Reading Room. More details can be found at https://tinyurl.com/ArchivesExhibition.

A number of new catalogued collections are also available:

- Papers of Ian Hinchliffe, Performance Artist
- Papers of John Turner MacGregor-Morris, Professor of **Electrical Engineering**
- Papers of Ann Carlton, Local Government Officer for the Labour Party
- Papers of Gerry Moss, Chemist and co-author of Queen Mary College's official centenary history in 1985

All these collections can be accessed via the Archives catalogue at https://tinyurl.com/ArchivesCatalogue





Introducing ...

Aqil Zahid

qil is entering his eighth year with QMUL Library Services and has been seconded to the role of Library Services Project Co-ordinator for the implementation of the new Library Services Platform (LSP). His role is to help co-ordinate the transition of library data and processes and has been described as being a "super-user" role.



It's been interesting as a lot of us are new to undertaking an upgrade of this nature and so every week has its challenges. I'm looking forward to working with various members of staff and hope to learn more about their role within the Library. In addition, I hope I can build relationships with ITS to enhance our understanding of how the teams work.

Data has now been migrated to the new system for evaluation purposes.

A sneak peek of how the library catalogue will look can be seen at http://sierra.library.qmul.ac.uk/

Encore, the Google-like discovery tool, can be viewed at http://search.library.qmul.ac.uk/iii/encore

Did you know ???

All QMUL students and staff can become members of Senate House Library, the University of London's centralised research library.

The Senate House stock is mostly in the areas of the Arts, Humanities and Social Sciences.

Come along to Mile End Library on 6th November, from 2 to 4pm, to register for Senate House Library.

SMD E-learning Showcase

everal members of the Library's Teaching and Learning Support team attended the recent E-learning showcase in the School of Medicine and Dentistry. This was an opportunity to find out about exciting E-learning projects happening across the faculty and beyond, and share ideas, as well as having the opportunity to visit the new Whitechapel recording booth. Paula Funnell, Faculty Liaison Librarian for Medicine and Dentistry, gave a presentation with Dominic Hurst, Senior Clinical Lecturer in the Institute of Dentistry, on the work they have done using the QMplus workshop tool for formative peer assessment, as well as running a parallel workshop on using online audience response tools in teaching. This provided an opportunity to showcase the work done by the Teaching and Learning Support team to academic and support staff from across the School of Medicine and Dentistry.



