Hive East has now re-opened following the completion of the first phase of a joint project between Library Services and Queen Mary Students’ Union (QMSU) to provide more collaborative learning space and bookable areas for student activities. The area will also feature new furniture, acoustic panelling and a folding screen. Hive East is now being managed by QMSU, while Hive West remains with Library Services. Further details on the Hive refurbishment are available at https://tinyurl.com/HiveRefurb.

More on the Library’s study spaces can be found on page 6.

QMplus copyright module

Zoe Selemane-Kiangala, a postgraduate Law student, has been appointed via QTemps to create an interactive, online copyright module on QMplus. The module will target both students and academic members of staff and will be underpinned by case studies of a user’s journey through specific copyright scenarios. The module will build on the copyright course which is offered by the Library through QMUL’s Professional Development department. The aim is for the module to be completed in April.
Jane joined Library Services in December from the University of Kent. She studied for an evening BA in French at Birkbeck, whilst working full time. She then worked as a clerical officer and information officer in various places in London and Kent, before attending UCL Library School. She ran the library at the General Teaching Council and worked in various departments at the University of Kent Library Services, including E-resources, special collections and academic liaison. She was subject librarian for languages, philosophy and social sciences at Kent for ten years and set up the library service for the study centre in Paris.

Jane is currently enjoying getting to know the QMUL library collections. Her particular favourite so far is the 20th century history collection.

**Introducing ... Jane Alderson-Rice — Library Operations and Services Manager**

In order to support students who study at West Smithfield, the Library will again be open for eight weekends around the medical exam periods.

- 17 & 18 February
- 24 & 25 February
- 3 & 4 March
- 10 & 11 March
- 5 & 6 May
- 12 & 13 May
- 19 & 20 May
- 26 & 27 May

Please keep an eye on the library website for further details.

**Access to E-resources**

Browse browsers that do not support modern security standards (https vs http) will no longer grant access to secured pages for many E-books and E-journals platforms. Secured web pages include login pages and registration. Web browsers that will no longer be supported include Internet Explorer version 10 and earlier. All users will need to access these pages using Internet Explorer 11 or higher, Chrome, or Firefox.

**Did you know ???**

The QMUL app allows you to search the library catalogue, renew and reserve books and check your fines account. Download it now for Android or Apple from your app store.

www.library.qmul.ac.uk
The Teaching and Learning Support Team dropped in on Science and Engineering students from 5 February 2018 to 16 February 2018. They visited spaces such as the Engineering and Joseph Priestley buildings, and the Information Technology Lab. Armed with lots of freebies, they managed to engage several hundred students and staff.

Moreover, they managed to collect more than 200 survey responses, giving further direction on how to support Science and Engineering students. When collated, they aim to share the results with the wider QMUL Science and Engineering learning community.

During the drop-ins they promoted their research skills support work with the taught students and early career researchers, especially the workshops they are running for taught students in March.

For more information about these workshops, please go to
- www.library.qmul.ac.uk/seworkshops (taught students)
- www.library.qmul.ac.uk/serdfprogramme (early career researchers).

If you have any further questions, please email: library-sande@qmul.ac.uk

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The Library has recently set up access to a number of important resources:

- Following a very successful trial period in December 2017, the Library has now subscribed to ProQuest Academic Complete, a package of more than 140,000 e-books on all subjects, from Architecture to Zoology.
- The Oxford English Dictionary features 600,000 words, 3 million quotations, and over 1000 years of English
- Oxford language Dictionaries in French, German, Spanish, Russian and Portuguese
- A full subscription to the Oxford Very Short Introductions series, a very popular resource that offers concise and original introductions to a wide range of subjects, from Islam to Sociology, Politics to Classics, and Literary Theory to History.

Definitely an exciting time for new electronic resources!

All these resources can be accessed through the Library’s E-Journals & Databases list

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Science & Engineering drop-ins
On Thursday 15 February, the Copyright Licencing Agency (CLA) visited QMUL to perform an audit. QMUL has a licence with the CLA which allows articles produced by participating publishers to be included in course packs and scanned onto QMPlus within certain limitations. (Scans uploaded on Reading Lists Online are automatically checked for compliance with the CLA Licence). Information about the CLA licence can be found on the Library’s copyright pages at http://library.qmul.ac.uk/research/copyright/.

During the day, the CLA asked about QMUL’s copyright policies, checked on QMPlus that selected scans were compliant and toured the campus to check that information about the licence was displayed near photocopiers and scanners. The CLA will now produce a report which will list recommendations to help compliance with their licence.

Did you know ???

Whitechapel Library has recently been included on the Survey of London website. Explore more about the really interesting history of the building at tinyurl.com/Whitechapellib.

Publication success

Paula Funnell, Faculty Liaison Librarian for Medicine & Dentistry, has had an article published in the latest issue of the Journal of Information Literacy. It examines the effectiveness of using audience response systems to enhance student engagement and learning in information literacy teaching. It is available at tinyurl.com/AudienceResponseJIL. Paula will also be presenting her research at the Annual Conference of the M25 Consortium of Academic Libraries in April.
We are very keen to make sure the Library Users’ Forum (LUF) is as relevant, inclusive and engaging as possible, and creates an opportunity for all our library users to generate and discuss ideas that help shape the spaces, services and support provided by the Library. We are proposing and discussing some changes to the format and structure of future LUF meetings to help us achieve these aims.

- Open the attendance of LUF meetings to all QMUL students and staff. Our current student and staff reps will continue to be very welcome at future LUF meetings - many thanks for your valuable input to date!
- Going forward, Kate Price, the QMUL University Librarian will chair LUF. Kate is a member of the Education Quality and Standards Board and Chair of the Library Management Group and is excellently placed to oversee the activities and outcomes of LUF.
- Vary the content and approach to LUF meetings - we plan to start LUF meetings with some formal business. This will be followed by activities, discussions and/or workshops about themed areas of interest.
- Improve our marketing, publicity and outreach – make it clear how to get involved in LUF, what it is like attending a LUF meeting, and to promote the impact of LUF to a wider audience within QMUL.
- Improve opportunities for those who attend LUF meetings to provide us with feedback.

It is our intention that the outcomes of LUF meetings will be discussed by the Library Senior Management Team, the Director of Student Services, Executive Officers from QMSU and members of Staff-Student Liaison Committees, and will go on to inform discussion and decision making at a range of forums at QMUL.

There will be a transitional meeting with a theme of “Your Ideal Space for Study” held on Wednesday 07 March, 2 - 3.30pm, in the Mile End Library First Floor Training Room (1). This meeting will be open to all QMUL staff and students. It will start with some formal business, including minutes and actions and a brief report from a member of the Library Senior Management Team, followed by an open discussion about the proposed terms of reference and format of future LUF meetings, and our Library spaces at QMUL.

Student competition

In the autumn of 2017 the Library was involved in running a student competition to design a product to get research into professional discussions. The competition was organised by Dr Dominic Hurst, Senior Clinical Lecturer in Primary Dental Care, and Paula Funnell, Faculty Liaison Librarian for Medicine & Dentistry. Library staff were instrumental in securing sponsorship for prizes from an academic publishing company. The competition was judged by Dr Clare Morris, Reader in Medical Education Research & Development and Head of Research in the Institute of Health Sciences Education, and Jon Brassey, creator of the TRIP Database, a leading Evidence Based Medicine tool.

The competition was won by Kelvin Miu, a final year medical undergraduate, for his Discuss Med mobile app. He was presented with his prize in the library at Whitechapel before Christmas.
Library Services provides a variety of study spaces to suit your needs.

**Spotlight on … our study spaces**

**For all ...**

All QMUL staff and students have access to the **three libraries** at Mile End, Whitechapel and West Smithfield. These feature:

- PCs, including silent PC labs at Mile End and Whitechapel
- Bookable group study areas at Mile End
- Social study space

Our **Hive West** and **Canalside** spaces also provide PCs and a range of study environments

**For staff and postgraduate students ...**

The **Research Reading Room** in Mile End Library offers quiet study space to all research students and academic staff, whilst the **PGT Reading Room** provides a similar space for all taught postgraduate students

The **Graduate Centre** provides a quiet study space in the **Reading Room** and two bookable **Group Study Rooms** for all postgraduate students. The **Common Room** provides a more social study space with great views across London.