

Dear student,

I hope this email finds you safe and well, and that you are enjoying your learning, online and in-person. All our staff have worked incredibly hard to ensure that your online education is world-class, you have the wider support that you need and that our campuses are Covid-secure so that we can safely provide on-campus educational activities, study spaces and social events. I realise that some of you are frustrated about having to book study space on campus, but unfortunately we do have to maintain this process for your safety. We will, however, continue to monitor the booking system to see if we can make any improvements, as well as looking to increase our available study space further.

### **Covid-19**

Thankfully, our number of Covid-19 cases remains relatively low. Everyone who has a positive test result is only suffering mild symptoms. Remember that if you or someone you know develops Covid-19 symptoms, there is guidance on what to do [on our website](#).

### **Keeping safe**

The vast majority of students and staff are being very careful and following our Covid Code. It is important that you follow our Covid guidelines, especially when attending any social events on campus. There have been some reports, via our Students' Union, of students not following the code and endangering themselves and others. It is really important, for you and your loved ones' safety, that everyone follows the code. We will be writing to students later in the week on this point, jointly with our Students' Union.

We are also in discussion with Government, and local health authorities, to ensure students are treated exactly the same as the general population in terms of any national restrictions, and that there is no question of students being treated differently. However, I cannot emphasise enough that this relies solely on all our students following our Covid guidelines and the national guidelines/restrictions, whether on or off campus.

### **Students having to self-isolate**

Please remember that if you get symptoms of Covid-19 you must [get a test and self-isolate](#). Students who have a positive test result also must self-isolate with their households.

If your household on our campuses has to self-isolate please be reassured that we will provide full support to you and your flatmates, including helping you with shopping, welfare support and extra cleaning, all managed by our Housing Services team.

### **Concerns or enquiries**

If you have any concerns or questions, do speak to your School or Institute, the [Student Enquiry Centre](#) or the [Housing Services team](#) if you are in residences. We have also now set up a central [Covid-19 enquiries line and email](#) which you are welcome to use.

Please do look after yourselves and stay safe. I will write again next week.

Best wishes,

Colin

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